

TERMS AND CONDITIONS

1. GENERAL

- 1.1 These terms and conditions shall apply to any contract of sale of any goods or services by the Company, regardless as to the person of the offeror.
- 1.2 „the Company“ means GHM Messtechnik SA (Pty.) Ltd.
- 1.3 „the Customer“ means any person, natural or juristic, enquiring about or ordering any Goods from the Company and any person or entity that contracts with the Company for the purchase of goods or delivery of services.
- 1.4 „the Goods“ means the goods or services actually purchased by the Customer.
- 1.5 These Terms and Conditions together with the order of the Customer and the order confirmation of the Company represent the entire agreement between the Company and the Customer (the Contract“) and shall govern all future contractual relationships between the Company and the Customer (‘‘the whole agreement’’), unless otherwise agreed between the parties in writing.
- 1.6 No amendment and/or alteration and/or variation and/or deletion and/or cancellation or agreement to cancel, alter, vary, delete and/or cancel any of the terms of these terms and conditions, any Contract (or the whole agreement), whether consensual, unilateral or bilateral, shall be of any force and effect, unless reduced to writing and signed by a member of the management board of the Company and a duly authorised representative of the Customer.
- 1.7 No relaxation or indulgence which the Company may at any time grant the Customer shall prejudice or be deemed to be a waiver of any of the Company’s rights in terms of the Contract.
- 1.8 The Customer shall not cede its rights nor assign its obligations to any third party.
- 1.9 The Company shall at any time, in its sole discretion, be entitled to cede all or any of its rights and/or assign all or any of its obligations in terms of any Contract to any third party, upon written notice to the Customer. No such written notice shall be required if the Company cedes any of its rights to any third party in securitatem debiti.
- 1.10 The Customer undertakes to notify the Company within a period of seven days of any change of address or any changes in the information as set out in the order, failing which the Company shall be entitled to cancel any Contract forthwith.
- 1.11 The Customer hereby acknowledges that he has read and understood each term hereof and accepts them as binding. The Customer warrants that the signatory hereof has been duly authorised to contract on its behalf.
- 1.12 The Company’s rights in terms hereof shall not be exhaustive and shall be in addition to its common-law rights.

2. ORDERS AND DELIVERIES

- 2.1 Orders by the Customer for the Company’s goods or services shall be made in writing to such address, electronically or otherwise, as may be nominated by the Company from time to time.
- 2.2 The Customer shall provide the Company with a valid order number and a delivery address, when placing any order with the Company.
- 2.3 Oral orders may similarly be accepted by the Company, but the Company will not be responsible for any errors or misunderstandings occasioned by the Customer’s failure to repeat orders in writing and the Customer shall bear the onus in that regard.
- 2.4 The Company is not obliged to accept any orders and, at the discretion of the Company, all orders will be processed in accordance with its normal business practices. Any orders submitted by a Customer shall be deemed to be irrevocable for 21 (twenty-one) days.
- 2.5 The Customer agrees that the signature of any agent, contractor, sub-contractor or employee of the Customer on the Company’s official delivery note, invoice or waybill of any authorised independent carrier will constitute conclusive proof of delivery of the Goods in proper working order, unless written notice of a claim to the contrary is received by the Company within five (5) days after receipt of the goods by the Customer.
- 2.6 If notice of a claim to the contrary, as set out in 2.5 is received and acknowledged by the Company, the Company undertakes to attend to rectification within thirty (30) days.
- 2.7 Unless the Company and the Customer agree otherwise, delivery of the Goods shall take place at the Company’s factory or store and the risk in and to the Goods shall pass to the Customer upon delivery at the Company’s premises subject to the examination set out in 2.8 hereunder.
- 2.8 The Customer shall be allowed (on request) an opportunity to examine the Goods at the Company’s premises for the purpose of ascertaining whether the Customer is satisfied with them and whether they correspond in all material aspects and characteristics with what the Customer expected or, if specifically ordered, reasonably conform to the material specifications. If the Company instructs a forwarder and pays for transport on the Customer’s specific instruction or special request, this shall not in any way prejudice the Company or be interpreted as appointing the forwarder as agent of the Company, or as varying or waiving any of these terms and conditions. The Company may appoint a carrier or such terms and conditions as it deems fit. In any event, if the Customer requests delivery, that delivery shall be for the account of the Customer,
- 2.9 unless otherwise agreed in writing.

- 2.10 If the Company is requested to deliver the Goods to the Customer, the Customer must arrange off-loading of the Goods at its exclusive risk. The risk in and to the Goods shall pass to the Customer at the place of delivery as set out in 2.7 above.

Any assistance that employees of the Company or employees or agents of the Company may render with loading or off-loading shall be at the sole risk of the Customer, who shall be solely responsible for any and all damage of whatever nature.

If the Customer chooses to collect the Goods from the Company’s premises using its own or its agent’s transport, such collection shall be entirely at the Customer’s risk, and the Customer shall be responsible for all damage of whatsoever nature caused as a result of or during such collection or thereafter.

- 2.11 The Company shall endeavour to deliver the Goods on the dates that the Customer specifies, but shall not in any way be liable for any damages which the Customer may suffer as a result of the failure by the Company or its agent to deliver the Goods in time. The Customer shall not be entitled to cancel any order by reason of such delay and the Company’s right to recover all monies owing to it shall not be affected by failure to effect timely delivery.
If the Customer fails to take delivery of the Goods ordered, or in any way delays delivery, then the risk in the Goods shall pass as at the time the Goods were ready for delivery to the Customer and the Customer shall be liable to pay the Company the reasonable costs of storing, insuring and handling the Goods until delivery takes place.
- 2.12 Vis Major, Act of God or casus fortuitous, which shall (without limiting the generality of the foregoing) be deemed to include strikes, industrial action, breakdown of machinery, failure of usual sources of supply of materials, war, riot, civil commotion, insurrection, civil disobedience, act of Government, Provincial or Local Authority, or legislation preventing the effective execution or performance of any part of this contract on the terms and conditions prescribed therein, or other contingencies of whatsoever nature and howsoever arising, beyond the reasonable control of the Company, shall excuse a delay in or suspension of deliveries, and the Company may within 30 (thirty) days after the occurrence of such contingency, cancel the Contract, as a whole, or any remaining part thereof, if such Vis Major persists.
- 2.13 Notwithstanding any other provision herein to the contrary, the Company’s obligations to produce and deliver the Goods will in all cases be subject to the following conditions precedent; (i) the availability to the Company of any materials and supplies required, specifically from the manufacturer; (ii) the timely receipt of any orders (including all drawings and specifications) required by the Company from the Customer for the manufacture or customising of the goods.
- 2.14 Time shall not be of the essence as regards delivery.

3. OWNERSHIP

- 3.1 Notwithstanding passing of all risk in and to all Goods sold by the Company to the Customer on delivery, ownership in all Goods sold and delivered shall remain vested in the Company until the full purchase price has been paid and in the event of a breach of these terms and conditions by the Customer or if the Customer is sequestrated or placed under (provisional or final) liquidation or placed in business rescue, or commits any act of insolvency or enters into any compromise with its creditors or fails to satisfy a judgment granted against it within 10 (ten) days of the date of judgment, the Company shall without prejudice to any further rights vested in it, be entitled to request any competent court for an urgent order to take possession of such Goods or part thereof as remain unpaid and remove them from the premises where they are found. Notwithstanding any of the foregoing, the Company or its duly appointed agents shall at all business hours be entitled to enter the premises and inspect the Goods.
- 3.2 The Customer shall fully insure the Goods purchased from the Company against loss or damage (to a maximum amount equal to the Customer’s outstanding obligations in terms of the Contract), until the full purchase price has been paid by the Customer for such Goods. Pending payment to the Company for Goods purchased, all benefits in terms of the insurance policy selected by the Customer relating to the insurance of such Goods are hereby ceded to the Company and the Customer shall be obliged, upon written request by the Company to let the Company have a copy of the relevant insurance policy. The Customer hereby undertakes to inform the insurance company about the aforesaid cession without delay.
- 3.3 Should the Company take possession of any such Goods, which have not been paid for, the Customer shall be entitled to a credit in respect of such Goods so returned, being the price at which the goods were invoiced or the value thereof as at the time of return as determined by an independent appraiser of the Company’s choice, whichever the lesser, provided that the Company shall be entitled to firstly deduct from such value its repossession costs, as incurred and a 25% (twenty-five per cent) handling fee, calculated against the value of the Goods so returned. Clause 4 hereunder shall apply to repossessed Goods mutatis mutandis.
- 3.4 The Customer shall have no right to dispose of or part with possession of the Goods other than in the normal course of the Customer’s business and shall not pledge or otherwise encumber them. In the event of the Goods being interfered with by any third party the Customer shall immediately notify the Company by way of e-mail and thereupon the Company shall have the right in its sole discretion to take over any such case and to take the necessary legal steps to safeguard its rights in and to the Goods. The costs incurred in any motion or action to prevent the interference shall be paid by the Customer on demand and against payment the Company shall cede its claim for costs against any such third party to the Customer.
- 3.5 If the Customer sells or otherwise disposes of Goods not yet paid for in full in the normal course of its business, the Customer hereby cedes, assigns and makes over to the Company, which cession and assignment is hereby accepted, all right, title and interest of the Customer arising out of or in connection with such transaction (‘‘the Claims’’) in securitatem debiti by way of which the Customer disposed of such unpaid Goods. The Customer shall only be entitled to collect the Claims (including taking any legal action in order to secure collection of the Claims) upon the Company’s prior written consent being had and obtained.
- 3.6 The burden of proof that Goods not yet paid for in full were sold or otherwise disposed of in the normal course of business of the Customer rests with the Customer.

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4. GOODS RETURNED

- 4.1 Goods returned by the Customer will only be received back at the sole discretion of the Company provided they are returned in the same condition as originally supplied. Soiled or damaged Goods will be deemed to have been sold to the Customer and will not be accepted back for credit.
- 4.2 Under no circumstances will the Company be liable for damage arising from misuse or abuse of the Goods.
- 4.3 The amount to be credited to the Customer for Goods returned will be calculated at the invoice value when the Goods were purchased minus a 25 % (twenty-five per cent) handling fee, provided the Company accepts the return.
- 4.4 All goods are to be returned at the Customer's expense and the risk in and to the Goods remains with the Customer until the Company receives and accepts the Goods at the Company's premises or such other place as advised in writing by the Company prior to delivery.

5. QUOTATIONS AND PRICING

- 5.1 All quotes will remain valid for a period of 30 (thirty) days from the date of the quote, subject, however, to the exchange rate fluctuation, if applicable, i.e. any reduction in the value of the South African currency shall entitle to Company to adjust the quote concerned accordingly.
- 5.2 The price of Goods will be in accordance with the Company's official price list ruling for them at the date on which they are delivered to the Customer.
- 5.3 The prices of the Goods as set out in the official price list do not include transportation costs, delivery costs, or VAT, all of which will be charged as an extra, as applicable.
- 5.4 The Company has the right, without notice to the Customer, to change the prices of its Goods from time to time.
- 5.5 The Company price lists shall be considered merely as a guide to the Customer.
- 5.6 Trade discounts are allowed at the sole discretion of
- 5.7 the Company.

6. PAYMENT

- 6.1 The Customer agrees that any amount due and payable to the Company shall be determined and proven by a certificate issued by the Company and signed on its behalf by any duly authorised person, whose authority need not to be proven. Such certificate shall be binding and shall be prima facie proof of the indebtedness of the Customer, and shall be a liquid document for the purposes of obtaining provisional and summary judgement herein or to prove a claim in insolvency of the Customer.
- 6.2 Upon acceptance of a quote by the Customer, a deposit of 50% will become payable on the basis set out in clause 6.3. The balance of 50% will similarly become payable upon delivery of the Goods to the Customer.
- 6.3 Payment is to be made to the Company's bank as nominated from time to time free of bank exchange or any other set-off or deduction, 30 (thirty) days from date of the Company's invoice, unless otherwise agreed to in writing by the Company prior to payment.
- 6.4 If rectification takes place as set out in 2.6 above, no delay in payment will be accepted and the Company may act in accordance with clause 8 below.
- 6.5 The Customer carries the risk associated with or arising from the method elected to effect payment.
- 6.6 Should any amount not be paid by the Customer on due date then the whole amount in respect of all purchases by the Customer („the principal sum“) shall thereupon forthwith become due, owing and payable without further notice, irrespective of the date when the Goods were purchased.
- 6.7 The Customer shall not be entitled to claim set-off or deduction of any amounts from any payment due by the Customer to the Company for the Goods supplied or any other cause arising, unless such amount has been confirmed in writing to be deductible by the Company or a final judgment has been granted in favour of the Customer.
- 6.8 The Company may appropriate all payments made by the Customer to such accounts as it, in its sole discretion, may decide.
- 6.9 The Company shall have the right, without notice, to suspend credit facilities, deliveries or demand cash and to exercise all its other rights if any amount due by the Customer remains unpaid.
- 6.10 If any amount owed by the Customer is not paid on due date, then without prejudice to any other right it may have, the Company may immediately suspend the carrying out of its then uncompleted deliveries, including, but not limited to the whole agreement, until the payment is made.
- 6.11 If more than one delivery is to be made then each delivery will be invoiced separately.
- 6.12 The contract price is strictly net and not subject to any discounts unless otherwise agreed in terms of clause 5.6 above and in writing.
- 6.13 Any discount agreed in writing shall only be allowed if payment is received by the Company on or before the agreed date and shall only apply to the actual price of the invoiced Goods.
- 6.14 Any dispute shall not relieve the Customer from any liability for the due and timeous performance of all its obligations in terms of the Contract.

- 6.15 Payment must be made and will only be accepted in the currency of the invoice, unless otherwise agreed in writing.

7. ACCOUNT FACILITIES AND INFORMATION POLICIES

- 7.1 The Customer understands that the decision to grant a deferred payment date to the Customer or to withdraw same is and remains at all times in the sole discretion of the Company.
- 7.2 The Company further reserves the right to reduce the amounts and payments deferred, by written notice, which reduction will take effect on delivery of the written notice to the Customer. All amounts thereupon not being deferred any longer shall immediately become due, owing and payable without further notice.
- 7.3 The credit limit granted to the Customer shall not be deemed to be a limit of the Customer's indebtedness to the Company.
- 7.4 The Customer understands that any personal information given to facilitate a deferred payment is to be used by the Company for the purposes of assessing its credit. The Customer confirms that the information given by it to the Company is accurate and complete. The Customer further undertakes to update the information supplied, as and when necessary in order to ensure the accuracy of the above information. The Customer expressly agrees that the furnishing of wrong or incomplete information will cause damage to the Company.
- 7.5 The Customer hereby specifically authorises the Company at all times to contact and request information from any persons, credit bureau or businesses, including those mentioned in the credit application form, or any statutory credit bodies and obtain any information relevant to the Customer's credit assessment, including but not limited to, credit history including applications for credit, credit agreements, pattern of payment, default under any such agreements and termination of agreements. Such information will only be used for the purpose permitted or required in terms of applicable legislation.
- 7.6 All information received, compiled or retained by the Company, pertaining to the Customer shall be kept confidential by the Company and the Company shall at all times:-
- I. use that information only for a purpose permitted or required in terms of the applicable legislation, specifically the Protection of Personal Information Act 4 of 2013; and
 - II. report or release that information only to the Customer or to another person -
 - (a) to the extent permitted or required by the aforementioned legislation; or
 - (b) as directed by the instructions of the Customer, or an order of a court.

8. TERMINATION AND CANCELLATION

- 8.1 The Customer may terminate any Contract at any time by paying the then unpaid balance of debt outstanding.
- 8.2 In the event that the customer is in default, the Company may immediately suspend the operation of the Goods until full settlement of all amounts then outstanding has been effected.
- 8.3 In the event that the Customer is in default, the Company may immediately suspend or, at its sole discretion, cancel any Contract and request full settlement of all amounts then outstanding, such settlement to be effected within twenty one (21) calendar days of the date of the cancellation.
- 8.4 The Company may further cancel any Contract or any uncompleted part of it if the Customer commits a breach of the terms and conditions or the Customer being an individual dies or is provisionally or finally sequestered or surrenders or makes application to surrender his estate, or be it a partnership, the partnership is terminated; or being a company or close corporation is placed under a provisional or a final order of liquidation or judicial management, or has a judgement recorded against it, which remains unsatisfied for 10 (ten) days; or compromises or attempts to compromise generally with any of the other Customer's creditors.
- 8.5 Any condonation of any of the provisions hereto or any other act or relaxation, indulgence or grant the part of the Company shall not in any way operate or be deemed to be a waiver by the Company of any rights under any Contract, or be construed as a novation thereof.
- 8.6 Upon the cancellation of any Contract for any reason whatsoever all amounts then owed by the Customer to the Company in terms thereof shall immediately become due, owing and payable.
- 8.7 In addition to what is set out herein, either party shall retain its common law rights to terminate or cancel any Contract.

9. ACCOUNTS AND STATEMENTS

- 9.1 Statements, invoices and the like may be delivered - I. in writing, either to the Customer in person or by short message service, mail, fax, e-mail or other electronic form of communication, as directed by the Customer when making the request.
- 9.2 The Customer statement will include all or any of the following:
- I. the current balance of the Customer's account;
 - II. any amounts credited or debited during a period specified in the statement.
 - III. any amounts currently overdue and when each such amount became due; and
 - IV. any amount currently payable and the date it became due.
- 9.3 The Company is not required to provide information more than three years after the account was closed.

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10. WARRANTIES AND GUARANTEES

- 10.1 Subject to any express warranty or guarantee by the Company in writing, and which is intended to form part of any Contract, the Company does not:
- (i) give any warranty or guarantee, or make any representations whatsoever in respect of the Goods or the fitness of the Goods or any part thereof for any particular purpose, whether or not that purpose is known to the Company;
- (ii) accept liability for any defect (latent or patent) in the Goods or part of them, unless obliged to do so by law.
- 10.2 All Goods supplied will be to the Company's stated specification. The Company warrants the proper performance of its goods for 12 (twelve) months from date of the Company's invoice. Defective goods, falling under this warranty will be replaced by the Company, in its sole discretion. Other than the aforesaid replacement, the Customer shall have no further claim of whatsoever nature arising out of or in connection with the warranty aforesaid. All specifications, illustrations, drawings, diagrams, price lists, dimensions, performance figures, advertisements, brochures and other technical data furnished by the Company in respect of the Goods, and whether in writing or not, are furnished only on the basis that they will not form part of the contract or be relied upon by the Customer for any purpose, unless and to the extent that they are expressly warranted or guaranteed in writing by the Company and are, as such, expressly stated by the Company to form part of the Contract.
- 10.3 If any Goods or any part of them are to be supplied in accordance with any specific specification, measurements, or other instructions furnished by the Customer, the Customer shall not have any claim of any nature whatsoever against the Company (i) for any loss or damage sustained by Customer as a result of any error, discrepancy or defect in those specifications, measurements or other instructions; (ii) if the Goods in question are not suitable for the purpose for which they are required whether those purposes were known to the Company, or not.
- 10.4 The Company shall in no circumstances whatsoever be liable for any loss of profit or any damage, direct or indirect, consequential or otherwise, sustained by the Customer. Without derogating from the generality of the foregoing the Company shall not be liable for gross negligence or the gross negligence of any of its directors, agents or employees.
- 10.5 Subject to and without in any way limiting the provision of clause 10.4 the Company's liability to the Customer for any damages, sustained by the Customer from any cause whatever, including any damages arising out of the Company's negligence or that of its servants, agents or subcontractors, shall in any event and under all circumstances be limited to the replacement of defective Goods.
- 10.6 The Company disclaims all liability to the Customer in connection with the Company's performance or the Customer's use of the Goods supplied and in no event will the Company be liable to the Customer for delictual, special, indirect or consequential damages including but not limited to loss of profits.
- 10.7 The Company will not incur any liability of whatsoever nature to the Customer or any third party
- 10.8 for the accuracy and/or efficiency of the designs or specifications of the Goods, either in respect of new or repeat orders placed by the Customer.
- 10.9 The Customer hereby indemnifies the Company against any claims of third parties, arising out of the supply of the Goods by the Customer to any third party from any cause whatsoever and howsoever arising.
- 10.10 All warranties and guarantees will forthwith and without further notice cease to exist if Goods aren't handled as prescribed. The Customer undertakes to only use the Goods according to the Company's instruction manual. The Customer undertakes to ensure that all its employees follow the instruction set out in the instruction manual.

11. GENERAL, JURISDICTION AND LEGAL PROCEEDINGS

- 11.1 All provisions and the various clauses and sub-clauses hereof are notwithstanding the manner in which they have been grouped together or linked grammatically, severable from each other. Any provision, clause or sub-clause hereof, which is or becomes unenforceable in any jurisdiction, whether due to voidness, invalidity, illegality, unlawfulness or for any other reason whatsoever, shall, in such jurisdiction only and only to the extent that it is so unenforceable, be treated as *pro non scripto* and the remaining provisions, clauses and sub-clauses hereof shall remain in full force and effect. The parties declare that it is their intention that each Contract and the whole agreement would be executed without such unenforceable provision if they were aware of such unenforceability at the time of execution hereof.
- 11.2 The Customer's domicilium as given on the first page of this document, is hereby chosen by the Customer as the Customer's domicilium citandi et executandi (domicilium) for all purposes in terms of the Contract and the whole agreement, whether in respect of the serving of any court process, notices, or communications of whatever nature.
- 11.3 Any notice shall be deemed to have been received by the Customer within five days of it having been sent by prepaid registered mail to the Customer's business or postal address chosen by the Customer or on the first business day following the date of it having been faxed or e-mailed to any of the Customer's fax numbers or e-mail addresses or in the event of it having been delivered by hand to the customer, on the day of delivery.
- 11.4 Regardless of the place of execution or performance under these terms and conditions or domicile of the Customer, the terms and conditions of the Contract (including its validity) and all modifications and amendments hereof, shall be governed by and decided upon and construed in accordance with the laws of the Republic of South Africa.

- 11.5 A certificate issued and signed by a director or manager of the Company, whose authority need not be proved, in respect of any indebtedness of the

Customer to the Company, delivery of the Goods or in respect of any other fact, shall constitute prima facie evidence of the Customer's indebtedness to the Company and prima facie evidence of the delivery of the Goods and prima facie evidence of such other fact.

- 11.6 The Customer shall pay all legal costs, including attorney and client costs, counsel's fees as charged, tracing agent's fees and collection charges which the Company may incur in taking any steps pursuant to any breach of these conditions by the Customer.
- 11.7 Any dispute arising out of or in connection with this agreement (including its validity) shall be referred to arbitration in terms of the long commercial rules of the Arbitration Foundation of South Africa ("AFSA") before one arbitrator, in the English Language and in Johannesburg.
- 11.8 The arbitrator shall be a person agreed upon by the parties or, failing such agreement within 10 (ten) business days of arbitration having been requested, shall be appointed by the secretariat of AFSA.
- 11.9 Nothing contained in this clause 11 shall prevent either party to seek relief from the High Court of South Africa in case of any matter having to be decided on an urgent basis, pending the outcome of arbitration to be instituted. For the purpose of such relief sought the parties hereby agree that the South Gauteng High Court, Johannesburg, shall have jurisdiction in that regard.